

# WHAT YOU NEED TO KNOW ABOUT RICA



broadband. simplified

## What Is Rica?

RICA is a Regulation of Interception of Communications and Provision of Communication-Related Information Act. RICA is the new law from the South African Government that requires all customers to register their details from 1 August 2009.

New SIM and data cards will only be activated on the telecommunication networks once registered. Existing customers that are already active on the telecommunication networks must be registered within 18 months from the effective date.

## Why must you register?

- RICA is a legal requirement from Government and all customers with data or SIM cards numbers on telecommunication networks in SA must comply with the law.
- You can help make South Africa a safer place, as this law aims to help law enforcement agencies to identify the users of cellphone numbers/ internet modems and track criminals using cellphones and internet for illegal activities.

## Who must be registered?

All contract and prepaid customers with cellular and data cards must be registered:

**New customers** - in order to have your internet activated  
**Existing customers** - to ensure that your internet does not get disconnected.

## Where do you register?

You can register at an iBurst retail store or authorised reseller near you, to locate a store closest to you visit [www.iburst.co.za/rica](http://www.iburst.co.za/rica)

For more information on registering, call iBurst Customer Care on 087 27 20 20 20 or visit [www.iburst.co.za/rica](http://www.iburst.co.za/rica)

## How much will it cost to register?

RICA is absolutely FREE!

## When must you register?

- You must register for RICA from 1 August 2009.
- From 1 August 2009 onwards, all new customers will have to be registered to be activated on a telecommunication network in SA.
- Customers with existing accounts that are already active on a South African telecommunication network will have 18 months from 1 August 2009 to register.

## What happens if I do not register?

Existing internet connections that are not registered at the end of this period will be disconnected from the network until they are registered.

## What information and documentation do you need in order to register?

CONSUMERS	
SA Citizen / Permanent Resident	Non SA Citizen / Non- Permanent Resident
<b>1. Connectivity Requirements, record:</b> iBurst - UTID number HSDPA - MSISDN and SIM Card Number ADSL - username	<b>1. Connectivity Requirements, record:</b> iBurst - UTID number HSDPA - MSISDN and SIM Card Number ADSL - username
<b>2. Verify Full Names and Surname of Consumer using one of the following:</b> <ul style="list-style-type: none"> <li>As listed on Green ID book, or</li> <li>Temporary ID certificate, or</li> <li>ID card (when applicable), or</li> <li>SA Passport</li> </ul>	<b>2. Verify Full Names and Surname of Consumer using one of the following:</b> <ul style="list-style-type: none"> <li>Passport or refugee document.</li> </ul>
<b>3. Verify SA ID Number</b> Provide one of the following: green ID book, Temporary ID certificate or ID card (when applicable)	<b>3. Verify Passport Number or Document number issued to refugees</b> As listed on passport or refugee document
<b>4. Address of consumer</b> Can be residential address, or employment address. If person is from informal settlement, address of school, church or retail store where person receives post.  <b>Verify using one of the following:</b> <ul style="list-style-type: none"> <li>Bank statement</li> <li>Rates and/or Electricity account</li> <li>Phone account</li> <li>TV license</li> <li>Insurance policy</li> <li>Lease agreement</li> <li>New vehicle license document</li> </ul> <b>Note:</b> Bank statement and accounts must all be 3 months old or less	<b>4. Address of consumer</b> No need to verify.

BUSINESS / CORPORATE / SME	
SA Citizen / Permanent Resident	Non SA Citizen / Non- Permanent Resident
<b>1. Connectivity Requirements, record:</b> iBurst - UTID number HSDPA - MSISDN and SIM Card Number ADSL - username	<b>1. Connectivity Requirements, record:</b> iBurst - UTID number HSDPA - MSISDN and SIM Card Number ADSL - username
<b>2. Verify Full Names and Surname of Authorised Company Representative using one of the following:</b> <ul style="list-style-type: none"> <li>As listed on green ID book, or</li> <li>Temporary ID certificate, or</li> <li>ID card (when applicable), or</li> <li>SA Passport</li> </ul>	<b>2. Verify Full Names and Surname of Authorised Company Representative using one of the following:</b> <ul style="list-style-type: none"> <li>Passport</li> </ul>
<b>3. Verify SA ID Number</b> As listed on green ID book, Temporary ID certificate, ID card (when applicable).	<b>3. Verify Passport Number</b> As listed on passport
<b>4. Address of Authorised Representative of Company:</b> Can be residential address, or employment address.  <b>Verify using one of the following:</b> <ul style="list-style-type: none"> <li>Bank statement</li> <li>Rates and/or Electricity account</li> <li>Phone account</li> <li>TV license</li> <li>Insurance policy</li> <li>Lease agreement</li> <li>New vehicle license document</li> </ul> <b>Note:</b> Bank statement and accounts must all be 3 months old or less	<b>4. Address of Authorised Representative of Company:</b> Can be residential address, or employment address.  <b>Verify using one of the following:</b> <ul style="list-style-type: none"> <li>Bank statement</li> <li>Rates and/or Electricity account</li> <li>Phone account</li> <li>TV license</li> <li>Insurance policy</li> <li>Lease agreement</li> <li>New vehicle license document</li> </ul> <b>Note:</b> Bank statement and accounts must all be 3 months old or less
<b>5. Name and address of company:</b> (registered address or address where the business is situated)	<b>5. Name and address of company:</b> (registered address or address where the business is situated)
<b>6. Registration number of company:</b> As listed on registration document, founding statement, SARS document or similar document.	<b>6. Registration number of company:</b> As listed on registration document, founding statement, SARS document or similar document.
<b>7. Letter of authority or affidavit confirming company representative:</b> Verify using letter of authority or affidavit	<b>7. Letter of authority or affidavit confirming company representative:</b> Verify using letter of authority or affidavit



**Regulation of Interception of Communications and Provision of Communication - Related Information Act**