

# iBurst Subscriber Renewal Application Form



authorised distributor

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CC: 2005/08774/23

## RESELLER

OPS Entity / Reseller Name:



## SUBSCRIBER DETAILS (Fields marked with an \* are not compulsory)

Individual:  Business:  Contract No:

Subscriber / Business Name:  iBurst Username:

Identity No / Company Registration No:

Type: SA ID document:  Passport No:  Public Company:  (Pty) Ltd:  CC:  Professional Partnership: / INC  Other:

## UPDATED CONTACT DETAILS

Work Tel No: (  )  \*Home Tel No: (  )

\* Fax No: (  )  Mobile No:

Email Address:

## UPDATED ADDRESS DETAILS

Physical Address:  Postal Address: Same as physical address: Yes:  No:

Postal Address:

Area Code:  Postal Code:

## PACKAGE RENEWAL INFORMATION

iBurst Hardware Required: 2MB Modem:  Desktop Modem:  USB Modem:  Other:

Old Package:  New Package:  Cost of new package: R

Customer Initials

## DELIVERY METHOD ( Office hours only - excluding weekends)

Client to collect:  iBurst to deliver:  - only applicable for logistics partners Delivery Address: Same as physical address: Yes:  No:

Delivery Address:

(If applicable - office hours only, excluding weekends)

Postal Code:

## SUBSCRIBER RENEWAL TERMS AND CONDITIONS

- 1 A renewal request can be done on the 22nd Month of subscribers contract
- 2 A renewal request will be acted upon within a 72 hour period. Resellers can process their own renewals.
- 3 Subscribers will only be able to renew their contract to a 24-month contract.
- 4 Subscribers who wish to renew to a 24 month contract will have the choice of either a free iBurst Modem or alternative hardware device or other offering made available at iBurst's discretion.
- 5 Should a subscriber request a new free iBurst modem on a renewed 24 month contract, this modem will be linked to the existing subscriber contract.
- 6 A subscriber may only renew to a 24 month contract if their existing account is not in arrears.
- 7 All Value Added Services will be continued for the subscriber at renewal.

## DECLARATION

I / We \_\_\_\_\_ (print name), the undersigned, confirm the accuracy of the information contained in this application and warrant that I / we am / are duly authorized to sign as and/or on behalf of the Subscriber. I / we acknowledge that I / we have read, explained to, understood the language used, understand the content and agree to be bound by the Subscriber Standard iBurst Wireless and Value Added Services Terms and Conditions upon signature hereof. I / we further acknowledge that the aforesaid Terms and Conditions have been made available to me by Intense Broadband. I have been made aware that the aforesaid terms and conditions are also available on the internet at [www.intensebb.co.za](http://www.intensebb.co.za). I / we hereby instruct iBurst (Pty) Ltd to debit my / our bank account each month with the amounts which are due and payable in terms of this agreement. I / we hereby consent to iBurst (Pty) Ltd performing credit clearance verification.

Authorised Signature/s: \_\_\_\_\_ Date: \_\_\_\_\_